

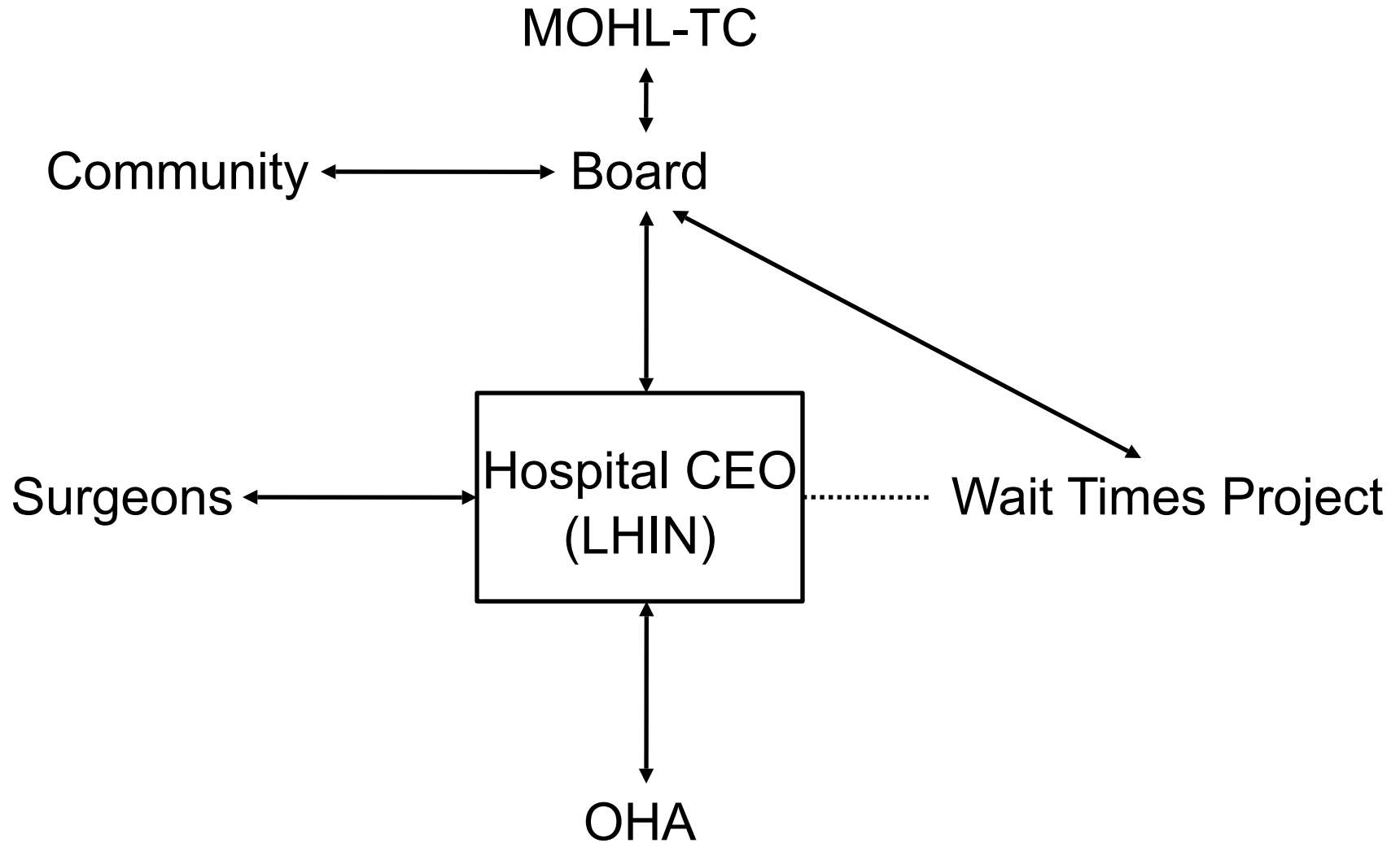
Ontario Wait Time Strategy

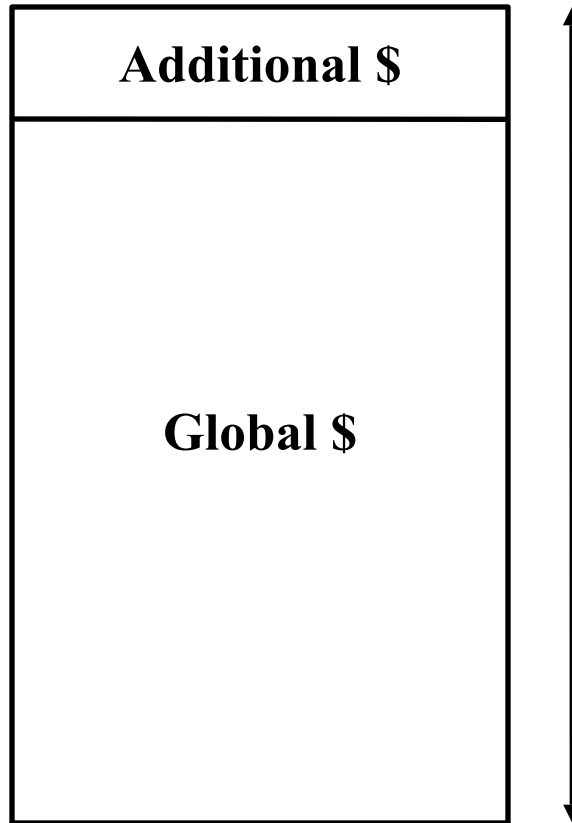
Breakfast with the Chiefs

Goal

By December 2006, Ontario will have a comprehensive system that monitors wait times and that works toward ensuring Ontarians receive timely and appropriate access to five selected services.

Transformation





Purchased Service with Conditionality

Wait Time Reporting Compliance by Hospitals

	Cataract	MRI/CT	Hip & Knee	Cardiac	Cancer
Total # of Hospitals	65	30	52	17	37
April 2005	74%	77%	88%	~100%	~100%
May 2005	74%	80%	85%	~100%	~100%
June 2005	77%	87%	94%	~100%	~100%
July 2005 *	94%	93%	98%	~100%	~100%

- Compliance by hospital means a minimum of partial data received by the facility for a designated month

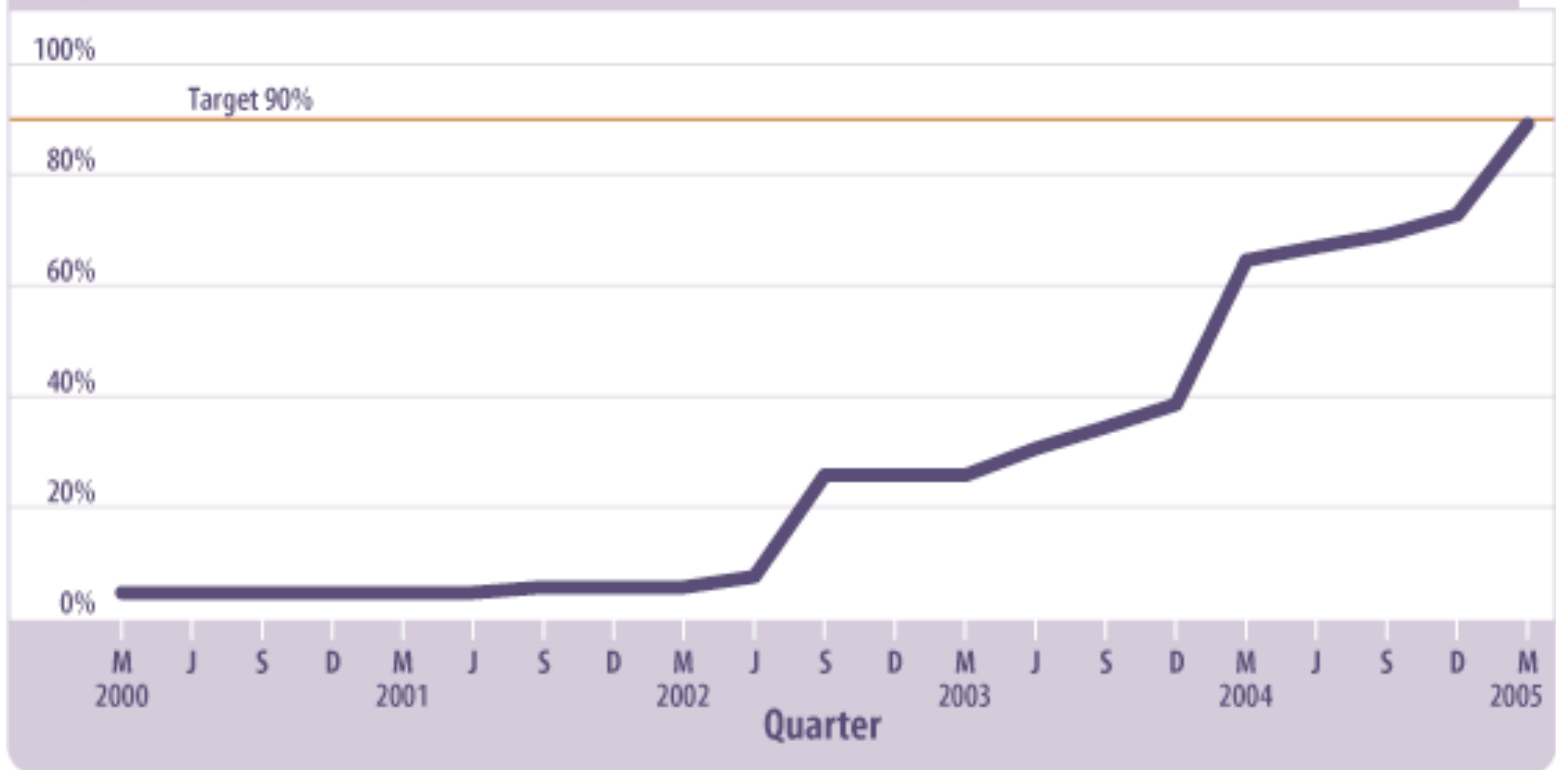
* Preliminary

Letter from Alan to non-compliant hospitals on August 9th had a significant positive affect on compliance for July

Better Tracking

Electronic reporting - cancer diagnosis

Progress in the percent of cancer pathology lab reports submitted electronically in Ontario, March 2000-March 2005



Create new service delivery system

+

Efficiencies and quality

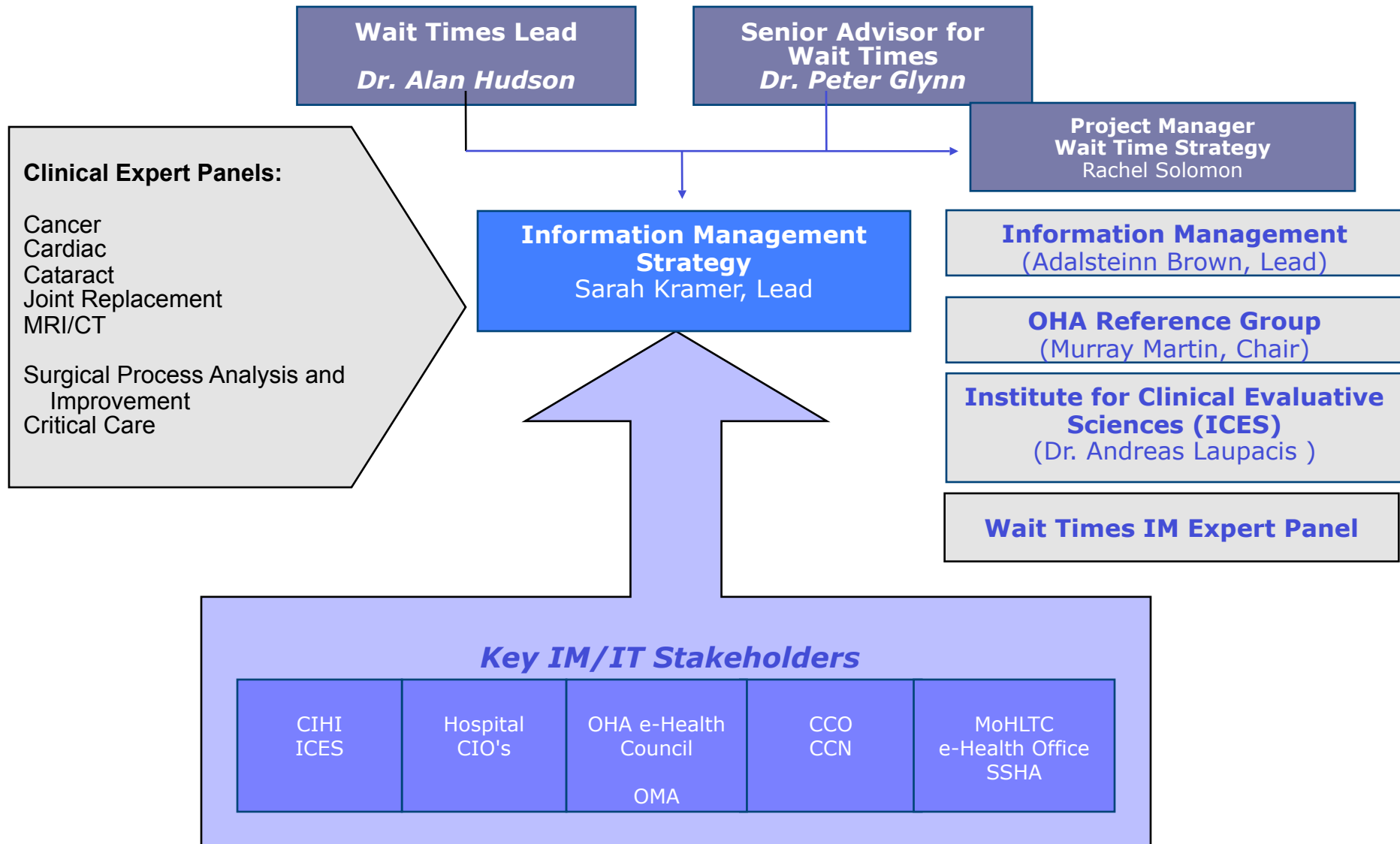
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Targeted \$ (300 million)

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Based on single IM/IT Ontario system

The Wait Time Information Strategy leverages input from experts in the areas of information management, hospital operations, clinical practice, and process improvement

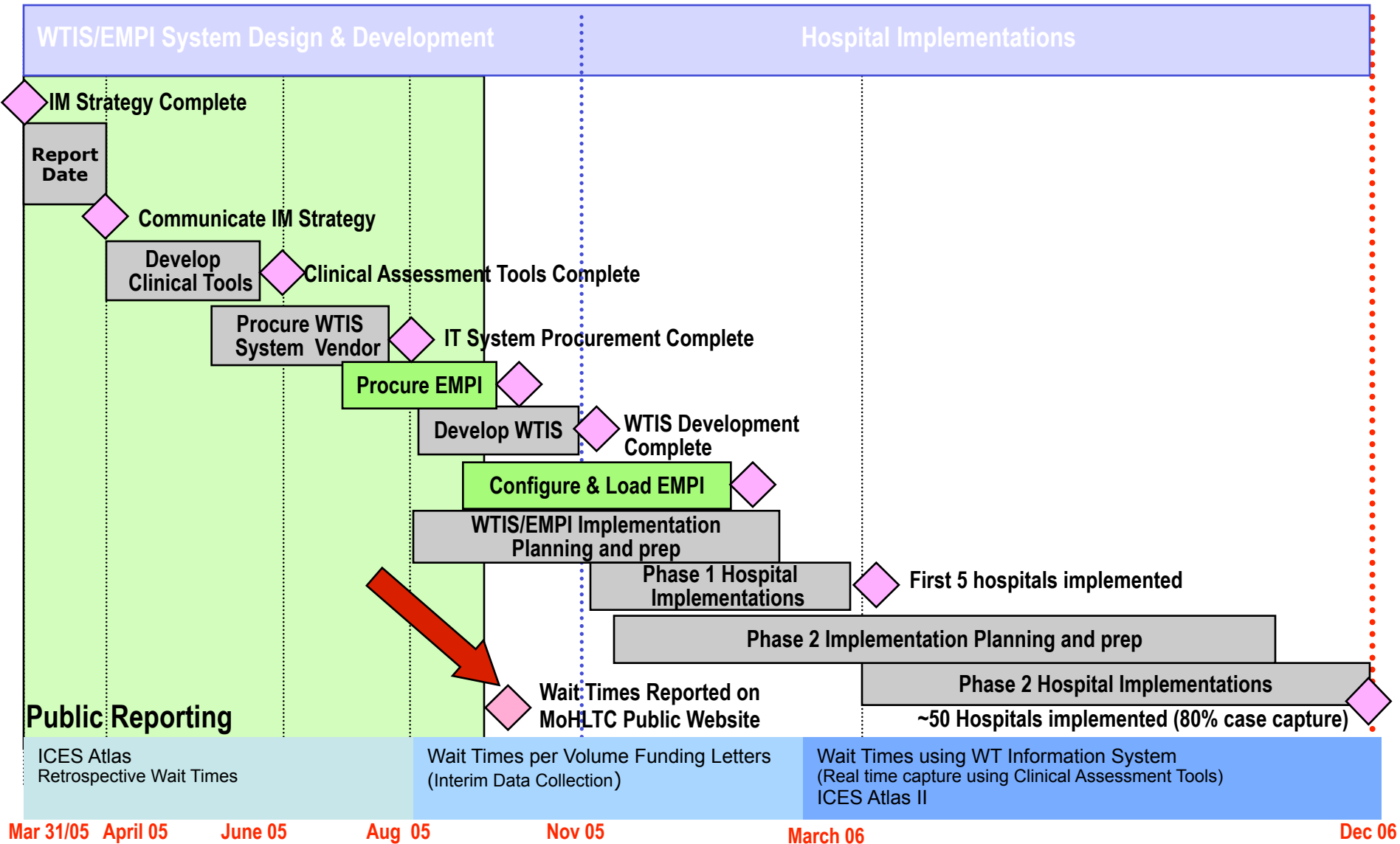


The State of Reporting of Current Wait Time Data in Ontario

(as of December 2004)

	Service Areas				
Criterion	Cancer Surgery (CCO)	Cardiac Surgery (CCN)	Hips & Knee Replacements (OJRR)	Cataracts	MRI/CT Scans
Does a Clinical Assessment Tool exist?					
Are there current targets/benchmarks?					
Is the data required to calculate 'real time' wait times currently collected?					
Is the process comprehensive (Province-wide)?					
Is the process streamlined?					
Is the business process standardized?					

Timelines



WTIS/EMPI Implementation Timeline

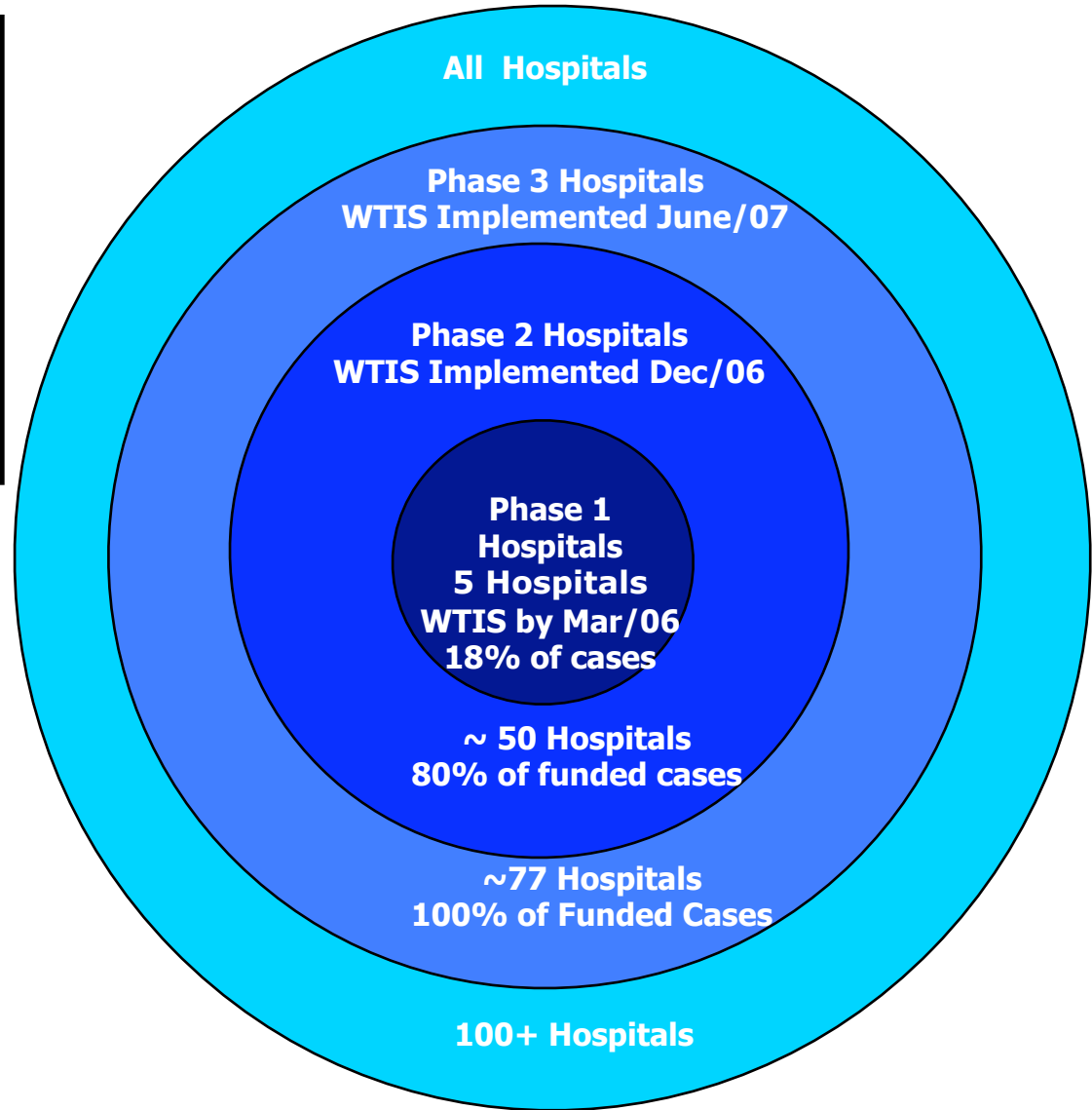
Phase 1: 5 hospitals by March '06

- UHN
- Hamilton Health Sciences
- Grey Bruce Health Services
- Grand River Regional
- Southlake Regional

Phase 2: ~50 hospitals by Dec '06

Phase 3: ~77 hospitals by June '07

Implementation of WTIS and EMPI in Phase 2 hospitals will begin immediately following Phase 1, with preparation activities occurring before March 2006



- SECTION HOME
- Action on Wait Times
- Understanding Wait Times
- Myths About Wait Times
- Frequently Asked Questions
- Questions to Ask Your Doctor
- Provincial Trends

Wait Times

Cataract Surgery

The following data is for :

- Cataract surgery - the clouded lens of a patient's eye is surgically removed and replaced with a human-made lens.

MEDIAN WAIT TIME: The point at which half the patients have completed surgery, and the other half are still waiting.

Wait Times Data

We'd like to hear from you. Send us an e-mail.



Local Health Integration Network (LHIN) Select LHIN name to view information on other services in this region	2003 - 2004		
	Total	Procedures per 100,000	Median Wait (Weeks)
All Ontario	102,182	1,174	15
1. Erie St. Clair	6,348	1,444	8
2. South West	9,250	1,401	22
3. Waterloo Wellington	4,537	975	19
4. Hamilton Niagara Haldimand Brant	13,099	1,363	15
5. Central West	3,998	769	16
6. Mississauga Halton	5,864	873	15
7. Toronto Central	7,034	822	18
8. Central	8,830	949	17
9. Central East	13,449	1,165	15
10. South East	4,479	1,449	12
11. Champlain	12,468	1,424	16
12. North Simcoe Muskoka	4,428	1,488	13
13. North East	6,017	1,514	14
14. North West	2,023	1,230	12

As updated data becomes available, it will be posted here. Eventually, the data will be broken down by hospital.

What wait time is measured?

Ontario measures the wait time from when a patient and surgeon decide to proceed with surgery, until when the actual procedure is completed.

How is the data collected?

Except where noted, the data comes from the Institute of Clinical Evaluative Sciences (ICES), which used a variety of information sources such as OHIP billing data. For more information on sources and methodology, please see the ICES Research Atlas titled [Access to Health Services in Ontario](#).

Wait Time Strategy Website:

<http://www.health.gov.on.ca>, click on the Wait Time Strategy

ICES Website: http://www.ices.on.ca/webpage.cfm?site_id=1&org_id=67&morg_id=0&gsec_id=0&item_id=2862&type=atlas

CATARACT SURGERY			
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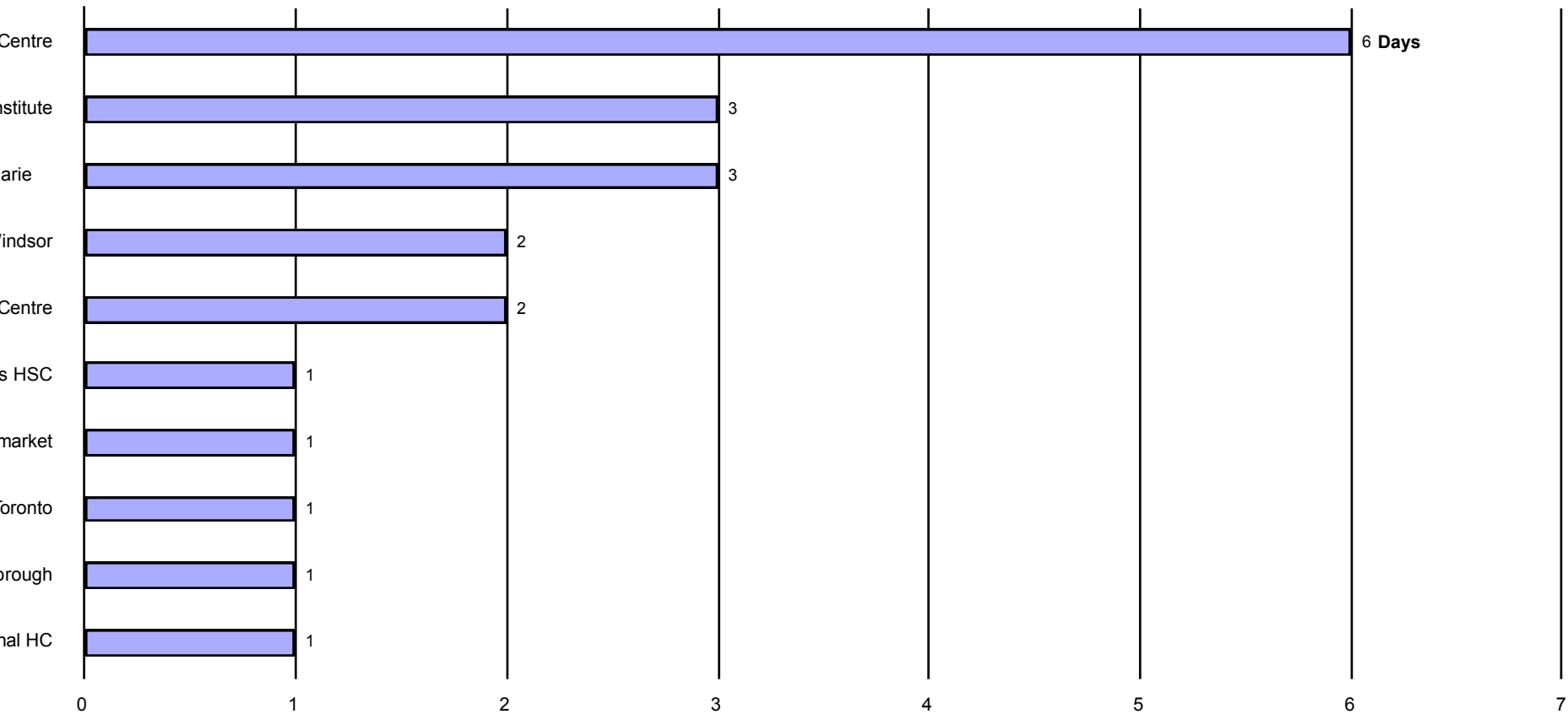
Cardiac Surgery (CABG)

Priority Ranking	Target Timeframe
Priority 0	Immediate Surgery - without delay
Priority I	Urgent Surgery - within 2 weeks
Priority II	Semi-Urgent: Surgery within 6 weeks
Priority III	Non-Urgent Surgery: within 26 weeks

NB: Priority "0" is restricted to "emergent" cases across all service areas

Cardiac Catheterization – Emergency/Urgent (March – May 2005)

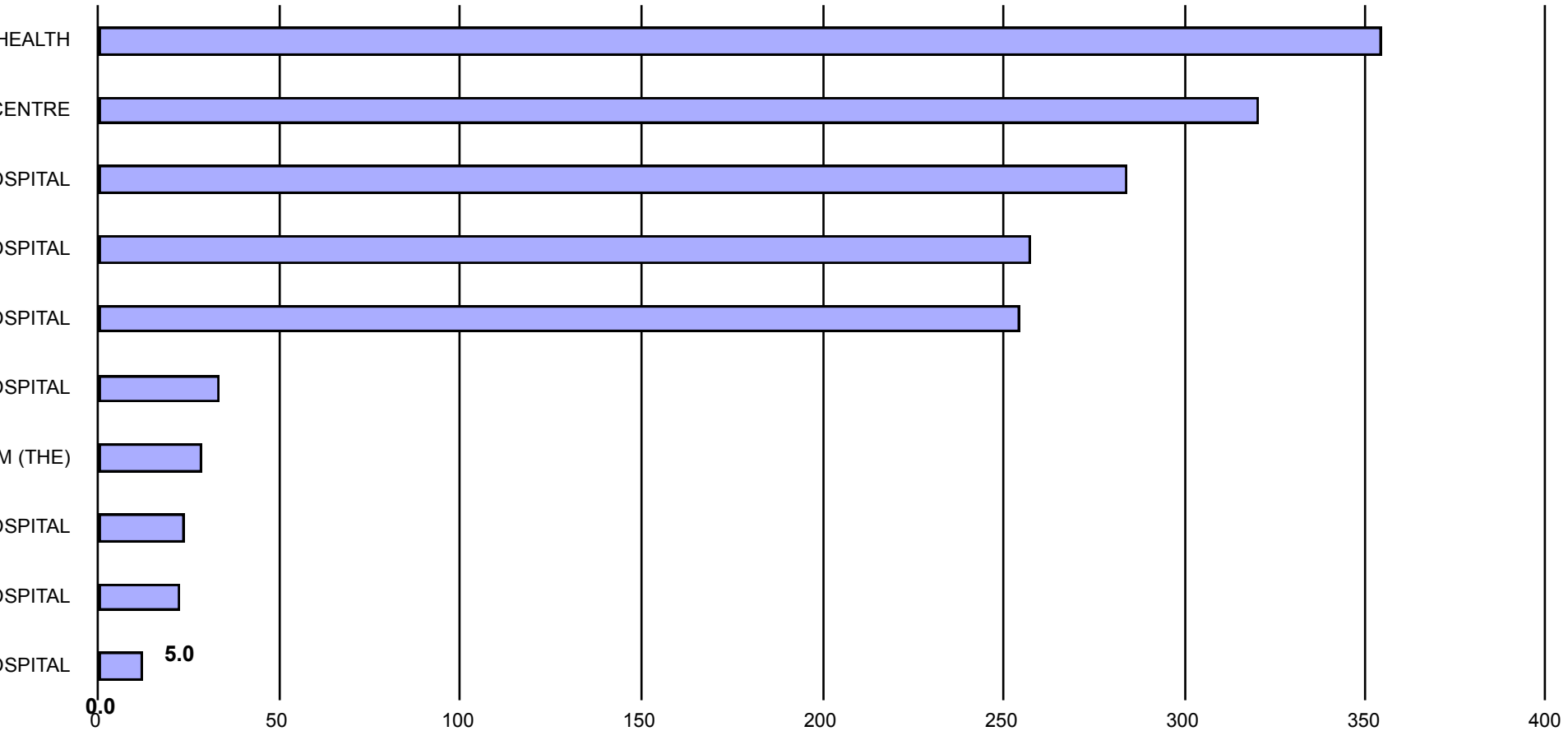
Median Wait Time – Top 5 Hospitals (Longest Wait) & Bottom 5 Hospitals (Shortest Wait)



Provincial Median: 2 days

Cataract Surgery

Median Wait Time – Top 5 Hospitals (Longest Wait) & Bottom 5 Hospitals (Shortest Wait)



Provincial Median: (Range: X days)

Summary Table of Recommendations from Expert Panels and Current Wait Times (July data)

Service Area	Expert Panel Recommendations				Current Wait Times (UPDATED DATA AVAILABLE SOON)	
	Priority 0	Priority I	Priority II	Priority III	Median Wait	90th percentile
Cancer Surgery						
Cardiac - CABG						
Cataract Surgery						
Hip & Knee						
MRI/ CT						



SECTION HOME

Action on Wait Times

Understanding Wait Times

Myths About Wait Times

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Provincial Trends

Wait Times Data

We'd like to hear from you. Send us an e-mail.



Wait Times

Cancer Surgeries

The following data is for cancer surgeries performed in Ontario, divided into ten categories.

- [Breast cancer](#)
- [Gynaecological cancers](#) - eg. Ovarian and cervical cancer
- [Bone, joint, and muscle cancers](#)
- [Lung and esophageal cancers](#)
- [Gastrointestinal \(eg. Colon and stomach cancers\) / General Surgery](#)
- [Head and neck cancers](#) - excludes brain
- [Neurological cancers](#) - (Brain and central nervous system cancers)
- [Genitourinary cancers](#) - (eg. Prostate and bladder cancers)
- [Liver and pancreatic cancers](#)
- [Eye cancers](#)

This site contains the most up-to-date information about wait times in Ontario, with a breakdown for five specific health services. This information for cancer surgeries is available in the chart below by 14 different areas of Ontario, covering the entire province. These areas are the new Local Health Integration Networks (LHINs). More information on LHINs is available in our [LHIN section](#).



Toronto Central July 2005

Service <i>Select service name to view provincial information</i>	Median Wait Time	90 % Wait Time	Average Wait Time
Cancer- Breast cancer	xxx ONT xxx	xx ONT xx	xx days ONT xx
xxxx Hospital	xxx	xxx	xxx
xxxx Hospital	xxx	xxx	xxx
xxxx Hospital	xxx	xxx	xxx
xxxx Hospital	xxx	xxx	xxx
xxxx Hospital	xxx	xxx	xxx

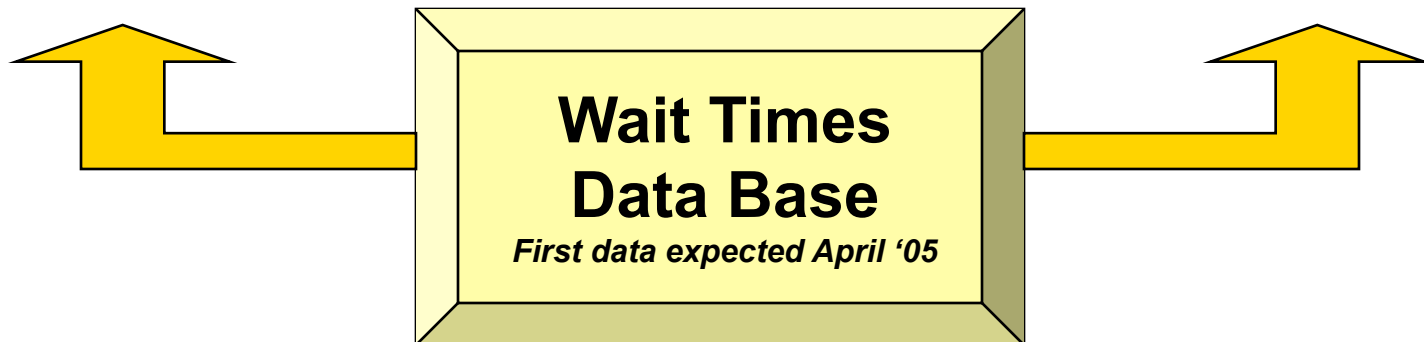
The Data to make Decisions



Hospital boards make informed decisions about where to put their resources



Patients make informed decisions about where to be treated



Ontario

Roles and Responsibilities

Old Arrangement → **Leadership** → **New Patient System**

Governors

Managers

Physicians

Health Professionals

Governors

Managers

Physicians

Health Professionals

**For more information,
visit the Wait Times Web Site at:**

www.health.gov.on.ca

and click on *Wait Time Strategy*